

## Briffio adborth Briefing form

Enw'r Digwyddiad Name of Event	Dementia Awareness
Pwrpas Purpose	<ul style="list-style-type: none"> <li>▪ To raise awareness of Llais</li> <li>▪ To raise awareness of the Llais Complaints Advocacy Service</li> <li>▪ To hear the views of people in relation to health and social care services</li> </ul>
Corff Trefnu/Contact Name Organizational Body/Enw Cyswllt	Dementia Friendly Swansea
Dyddiad y Cyfarfod Date of Meeting	May 16th 2024
Enw Cynrychiolydd Llais GC Name of LlaisWW Representative	Elin Mererid
Man Cyfarfod Venue	Theatr Ffwrness, Llanelli

### Cefndir / Background

Dementia Friendly Swansea invited Llais to attend their awareness training sessions at Theatr Ffwrness in order to raise the profile of Llais and to listen to carers' experiences within the health and social care sector.

Two sessions ran – one in the morning and one in the afternoon with 19 people attending in the morning and 18 in the afternoon. Most of the attendees were Hywel Dda or council staff with a few carers. These staff included social workers, physiotherapies, nurses and community connectors. I gave a short presentation to both groups and had the chance to promote Llais to staff that see clients/patients daily.

I made a connection with Tŷ Golau, a support group for people with Dementia, and they invited Llais to speak at one of their meetings in June. They are located at Canolfan John Burns Centre in Kidwelly.

Pwyntiau'n codi o'r cyfarfod / Points Arising from Meeting

There were more Hywel Dda / Council staff present than carers, and issues arising from the meeting were:

- Access to GP
- Access to Memory Clinic
- Many not being referred to Physiotherapy
- Client discussed family member being inappropriate to other younger members of the family and not knowing how to deal with the situation
- Family members not being looked after properly in their care home and being hospitalised